The introduction of teletherapy for some NAIP appointments 2018

**The survey in 2015:**
We surveyed parents and carers of our young cochlear implant users to see if they would be interested in trialling the use of internet technology for some appointments:
- 82% of the 72 respondents declared an interest in the initiative

**The trials in 2016/17:**
We tried various internet platforms and found that VirtualClinics powered by Medio.Link provided the most reliable, safe and easy to use teletherapy solution for parents, young people and clinicians:
- 80% successful virtual clinic appointments replaced a face-to-face visit

**How easy is it to use?**
You need a computer, tablet or smart phone and access to the Internet
You agree a date and time, receive an email and ‘join’ the meeting through a quick link

**What can we do through teletherapy?**
- Monitor young children under assessment more effectively
- Support parents to establish consistent wearing of device
- Talk to teenagers about their progress and ongoing needs
  - Liaise with local professionals to jointly plan targets
  - Discuss and share with parents outcomes from assessments

**Benefits of teletherapy**
- See teenagers at home with their parents
- Reduce travel, time off work/school and missed appointments
  - ‘Meet’ at a time to suit you
  - Shorter, more regular contacts
  - More timely care
- Reduce need to transfer programme

**Teletherapy appointments may be offered to some patients as an alternative to face-to-face visits where it is clinically appropriate.**

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Thank you. Your feedback helps us improve our service.

NAIP patient information