

Expect
us to check



From 31 July 2017, we will be asking every patient with an appointment in our maternity services and fracture clinics to bring extra information with them, to confirm their identity and their address.



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Nottingham University Hospitals
NHS Trust

NHS

Please expect that we will check your identity.

To do this we will ask you to confirm details about yourself:

- your first and last names
- your date of birth
- your home address

You will also need to bring two separate documents to your appointment – one to prove your identity and one to prove your address.

Proof of identity

Please bring one of the following documents with you:

- Current signed passport
- Residence permit issued by UK Border Agency
- Valid UK photo-card driving licence
- EU or Swiss national identity photo-card
- Valid armed forces or police photographic identity card
- Photographic disabled blue badge
- Citizen card

Proof of address

Please bring one of the following documents with you:

- An original utility bill such as gas, electric, water, landline (mobile phone bills cannot be used) from the last six months
- Council tax bill for 2017/18
- Bank, building society or credit union statement or passbook
- Original mortgage statement from a recognised lender issued in the last 12 months
- Current council or housing association rent book or tenancy agreement
- Notification letter from the Department for Work and Pensions confirming your right to benefits or a state pension

First time check

We will check your identification the first time you visit either maternity services or the fracture clinic. If you need to come back for further appointments, you won't need to bring proof of your identity and address every time.

Why check?

Checking our patients' identity is part of providing safe care for everyone. We need to be sure that we have the correct details and the right information about you and your health needs.

We also need to check whether patients are eligible for NHS funded treatment and care.

What if I don't have identification?

Your appointment will go ahead as usual and the treatment and care you need won't be affected.

However, if you are not eligible for NHS funded treatment and care, you will need to pay for your appointment and any treatment you receive. If you cannot pay for your care, then your appointment may not go ahead.

Overseas visitors

If you are not ordinarily resident in the UK, you may have to pay for your hospital treatment, even if you have a British passport or have paid National Insurance contributions and taxes in the UK in the past. These checks will help us to provide information to help you to know if you will have to pay for your NHS treatment.

For more information

If you have any questions about providing your identity, please contact: **Overseas Visitors Team – 0115 9249924 extension 70339**

Email: overseas.visitors@nuh.nhs.uk

If you are visiting the UK, you can find more details about receiving NHS care at: <https://www.nuh.nhs.uk/patients-and-visitors/patients-and-carers/overseas-patients/>

