

	Cleanliness	Food	Organisation Food	Ward Food	Privacy Dignity and Wellbeing	Condition Appearance and Maintenance	Dementia	Disability
City								
2016	95.57	92.33	88.68	92.7	79.62	94.44	72.21	78.78
Organisational Average	94.83	85.85	88.68	85.57	81.38	93.4	72.8	78.76
National Average	98.06	88.24	87.01	88.96	84.16	93.37	75.28	78.84
2017	96.67	90.37	90.02	90.42	80.57	90.77	60.03	69.27
Organisational Average	95.12	87.75	90.02	87.51	78.22	90.39	63.90	72.75
National Average	98.38	89.68	88.80	90.19	83.68	94.02	76.71	82.56
Variance Site Score 2016/2017	1.1	-1.96	1.34	-2.28	0.95	-3.67	-12.18	-9.51
QMC								
2016	94.30	81.13	88.68	80.37	82.66	92.65	73.23	78.74
Organisational Average	94.83	85.85	88.68	85.57	81.38	93.4	72.80	78.76
National Average	98.06	88.24	87.01	88.96	84.16	93.37	75.28	78.84
2017	94.00	85.83	90.02	85.40	76.50	90.10	66.71	75.29
Organisational Average	95.12	87.75	90.02	87.51	78.22	90.39	63.90	72.75
National Average	98.38	89.68	88.80	90.19	83.68	94.02	76.71	82.56
Variance Site Score 2016/2017	-0.30	4.70	1.34	5.03	-6.16	-2.55	-6.52	-3.45
Variance Organisational Average 2016/2017	0.29	1.9	1.34	1.94	-3.16	-3.01	-8.9	-6.01